

Course Title 科目名	Organizational Communication B 組織コミュニケーション B			Instructor 担当者	KIYOMIYA, Toru 清宮 徹		
Semester 学期	Spring 2023	Course Level 履修年次	N/A	Credits 単位	2	hrs/wks 時間数/週	2
【Course Objectives: 授業の到達目標】							
Throughout this class, students will learn the basics of organizational communication, and practical knowledge and skills are developed by completing a variety of assignments and projects which are linked with real business cases and organizational problems. The objectives of this class are (1) to help students become a professional of corporate communication who can understand and handle a variety of communication problems, (2) to help students to expand a variety of perspectives in order to attain the goal of corporate communication.							
【Course Summary: 授業の概要】							
This class focuses on the issues of both internal and external organizational communication as well as organizational rhetoric in terms of organizational discourse. The internal organizational communication is related to organization theories, leadership, group decision-making, power in organization, gender in business, identity, and so on. We also study external organizational communication, in particular, strategies of organizational rhetoric in collaborative information sharing with various stakeholders. As companies have recently considered social aspect of management, it becomes crucial to take into account corporate reputations and corporate social responsibility (CSR) in the contemporary management and business. In addition, students can learn differences across countries in organizational communication; in particular, Japanese style of management is studied in many respects, such as quality control, lean management, and 5S. International comparison is an important approach for the purpose of global communication studies.							
【Study Required outside Class (Preparation etc): 事前・事後学習】							
Students are expected to prepare for reading assignments as well as other types of assignment, such as presentations. Participation in class discussions is crucial, and students should contribute to facilitate discussions.							
【Class Outline: 授業計画(各回の授業内容)】							
Session 1	Orientation: What is organizational communication						
Session 2	Organization theories (1) Classic and Human Relations Approach						
Session 3	Organization theories (2) System and Cultural Approach						
Session 4	Cross-cultural studies of organizational communication						
Session 5	Special issues (1) Leadership and teamwork Case Study Presentation (1)						
Session 6	Special issues (2) Conflicts and negotiation Case Study Presentation (2)						
Session 7	Special issues (3) Problem solving and commitment Case Study Presentation (3)						
Session 8	Special issues (4) Gender and power Case Study Presentation (4)						
Session 9	Diversity in workplace and organizational democracy						
Session 10	Organizational rhetoric as external organizational communication (*Special Arrangement: Tuesday)						
Session 11	Rhetorical criticism in organizational communication						
Session 12	Corporate communication and stakeholders						
Session 13	Corporate identity, corporate hegemony and business scandals						
Session 14	Risk management and crisis communication						
【Textbooks, Course Materials: 教科書、参考書等】							
(1) Mumby, D. K. (2019). Organizational Communication: A Critical Approach (2ne.ed.). Thousand Oaks, CA; Sage.							
(2) Hoffman, M. F. & Ford, D. J. (2010). Organizational Rhetoric: Situation and Strategies. Sage Publication							
【Grading Criteria: 成績評価の方法】							
Short paper 20%; Case presentation 20%; Take-home Final Exam 60%							
【Note: 履修上の注意】							